

Who can come to us?

- Parents
- Children and young people going to school
- Teachers, school management and other school staff

This is important to us:

It is your choice:

To talk to us if you want to.

Free of charge:

You don't have to pay anything.

Confidentiality:

We do not tell anyone what you have told us.
It is your choice who we share information with.



Where can you find us?

Familienberatung und Schulpsychologischer Dienst

Jakordenhaus

Jakordenstraße 18 – 20

50668 Köln

Telefon 0221/221-29001 oder -29002

schulpsychologie@stadt-koeln.de

www.stadt.koeln

Telephone contact times:

Monday – Thursday: 8:30 to 16:30

Friday: 8:30 to 13:00

Contact us for an appointment.



Stadt Köln



Die Oberbürgermeisterin

Familienberatung und Schulpsychologischer Dienst
Amt für Presse- und Öffentlichkeitsarbeit

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Schulpsychologischer Dienst



Englisch

The Educational
Psychology Service
briefly explained

Your child is going to school. Maybe there are problems.

Your child has problems with learning?
With reading, writing or mathematics?



Your child finds it difficult to listen?



Your child has problems with other children
or adults?



Your child is afraid of school?



The teacher can help with many problems.

Sometimes this is not enough.
Maybe you want more help?



Then use our Educational Psychology Service!

We work together with children, parents
and schools.

What can we do?

- Look for answers together
- Look for new ideas together
- Solve problems together



Our goal:

To help your child learn well and feel
happy at school.

What do we do?

We talk to you and your child.
A translator can be part of the conversation.



Maybe we watch your child at school.

We look closely at:

- How your child is feeling
- Why your child has problems
- What your child's potential is
- What your child's learning needs are